# NEED TO RETURN AN ITEM(S)?



### Nice one, your POLITIX order is here.

This little piece of paper is your **RETURNS FORM**. If you need to return an item, read on...

#### **CHANGE YOUR MIND OR SIZE?**

No problems, we are happy to refund you or provide an exchange within 14 days of the delivery date, in line with our returns policy. For our full returns policy, visit https://www.politix.com.au/returns.html

#### YOU CAN RETURN OR EXCHANGE ITEMS PURCHASED ONLINE BY:

#### 1. Going in store

Bring your item(s) and proof of purchase (original order confirmation emailed at time of purchase) to any POLITIX retail store (excluding David Jones).

Find your nearest POLITIX store: https://www.politix.com.au/stores

#### 2. By post

We offer FREE RETURNS, that's right, if you want to return an item(s) for refund or exchange, we'll cover the cost of sending it back. Simply visit https://return.auspost.com.au/POLITIX to organise your refund or exchange.

Address your return to:

PO BOX 84

CHADSTONE CENTRE

CHADSTONE, VIC 3148

#### HOW TO FILL OUT THIS RETURNS FORM:

This is your returns form. Please complete the details in the table below:

- 1. Order Number
- 2. SKU (It is a 6 digit code and can be located on the packing slip included in this parcel or in your online invoice under the product name)

- 3. Item Details (product name)
- 4. Colour
- 5. Size
- 6. Quantity returned
- 7. Reason code
- 8. Your comments for refund or exchange

## If you've received Wrong, Damaged or Faulty items

Please contact POLITIX online customer service straight away.

REA	SON CODE		
1	Looks different to image	5	Incorrect item
2	Arrived too late	6	Parcel damaged
3	Doesn't fit	7	Poor quality / faulty
4	Doesn't suit me	8	Ordered more than one size

ORDER NUMBER.	:	
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SKU	ITEM DETAILS	COLOUR	SIZE	REFUND OR EXCHANGE REQUEST		
				QTY Returned	Reason Code	Please leave a comment below for a refund or exchange



sku	ITEM DETAILS	COLOUR	SIZE	REFUND OR EXCHANGE REQUEST		
				QTY Returned	Reason Code	Please leave a comment below for a refund or exchange