

## NEED AN EXCHANGE / REFUND?

### Nice one, your POLITIX Online order is here.

This little piece of paper is your handy RETURNS FORM. If you need an exchange or refund read on...

### CHANGE YOUR MIND OR SIZE?

No problem, we're happy to offer an exchange or a refund within 30 days in line with our returns policy.

Please allow up to 10 business days for us to process your return once it has been received by post (delays may occur during promotional periods).

For our full returns policy, visit <https://www.politix.com.au/returns.html>

### YOU CAN EXCHANGE OR RETURN ITEMS PURCHASED ONLINE BY:

1. Going in store

Bring your item(s) and proof of purchase (original order confirmation emailed at time of purchase) to any POLITIX retail store (excluding David Jones & MYER).

Find your nearest POLITIX store: <https://www.politix.com.au/stores>

ORDER NUMBER. : \_\_\_\_\_

2. By post

Fill out this RETURNS FORM. Post back your item to us with this RETURNS FORM enclosed. You can post it via your local post office, using a trackable service.

**For all Australian orders, returning your online purchase by post is FREE of charge.**

FREE Australia Post returns label can be created through our Returns page on the POLITIX website or by visiting: <https://return.auspost.com.au/POLITIX>

For New Zealand returns, all return postage costs are at your own expense. Please address any **New Zealand returns** to:

Politix Online Returns  
Westfield Shopping Centre  
Shop 243, 277 Broadway Newmarket  
Auckland NZ 1023

For international returns, all return postage costs for change of mind, refund and exchanges are at your own expense. For **international returns**, please address your return to:

Politix Online Returns  
CRG Logistics  
PO BOX 4144  
Sunshine West, VIC, 8438  
Australia

### How to fill out this RETURNS FORM:

This is your returns form. Please complete the details in the table below:

1. Order Number
2. SKU or style code (can be located on the packing slip included in this parcel or in your online invoice under the product name)
3. Item Details (product name)
4. Colour
5. Size
6. Quantity returned
7. Reason code
8. Your comments for exchange or refund

### If you've received Wrong, Damaged or Faulty items

Please contact POLITIX online customer service straight away.

#### REASON CODE

1	Wrong size	3	Item not as described
2	Change of mind	4	Other (please note in comment section)

SKU/STYLE	ITEM DETAILS	COLOUR	SIZE	EXCHANGE OR REFUND			
				QTY Returned	Exchange	Refund	Reason Code\Please specify reason
452700	Windsor Chino	Black	34	1	X		Incorrect size. Require size 32 (EXAMPLE ONLY)

