

NEED AN EXCHANGE/REFUND?



Nice one, your POLITIX Online order is here.

This little piece of paper is your handy **RETURNS FORM**. If you need an exchange, refund or online credit read on...

CHANGE YOUR MIND OR SIZE?

No problem, we're happy to offer an exchange, credit note or a refund within 30 days in line with our returns policy.

Please allow up to 10 business days for us to process your return once it has been received by post (delays may occur during promotional periods).

For our full returns policy, visit <https://www.politix.com.au/returns.html>

YOU CAN EXCHANGE OR RETURN ITEMS PURCHASED ONLINE BY:

1. Going in store

Bring your item(s) and proof of purchase (original order confirmation emailed at time of purchase) to any POLITIX retail store (excluding David Jones).

Find your nearest POLITIX store: <https://www.politix.com.au/stores>

2. By post

Fill out this RETURNS FORM. Post back your item to us with this RETURNS FORM attached. You can post it via your local post office, using a trackable service.

Address your exchanges to:

Politix Online Returns
CRG Logistics
PO BOX 4144
Sunshine West, VIC, 8438
Australia

How to fill out this RETURNS FORM:

This is your returns form. Please complete the details in the table below:

1. Order Number
2. SKU (It is a 6 digit code and can be located on the packing slip included in this parcel or in your online invoice under the product name)
3. Item Details (product name)
4. Colour
5. Size
6. Quantity returned
7. Reason code
8. Your comments for exchange\refund\online store credit

If you've received Wrong, Damaged or Faulty items

Please contact POLITIX online customer service straight away.

REASON CODE			
1	Wrong size	3	Item not as described
2	Change of mind	4	Other (please note in comment section)

ORDER NUMBER. : _____

SKU	ITEM DETAILS	COLOUR	SIZE	EXCHANGE\REFUND\ONLINE CREDIT REQUEST				
				QTY Returned	Exchange	Refund	Online Credit	Reason Code>Please specify reason
452700	Windsor Chino	Black	34	1	X			Incorrect size. Require size 32 (EXAMPLE ONLY)

