

NEED AN EXCHANGE / REFUND?

POLITIX

Your POLITIX Order Has Arrived!

Thanks for shopping with us. Inside this package, you'll find your Returns Form – just in case something's not quite right.

Need a Different Size or Changed Your Mind?

No worries. You can return or exchange items within 30 days of purchase, if they meet our Returns Policy

Returns can take up to 10 business days to process once we receive them. (It might take a little longer during busy sale periods.)

For our full returns policy, visit <https://www.politix.com.au/returns.html>

How to Return or Exchange:

Option 1: In-store

Bring your item(s) and your order confirmation email to any POLITIX store (except David Jones & MYER).
Find your nearest POLITIX store: <https://www.politix.com.au/stores>

Option 2: By Post

Fill in this **Returns Form** (see instructions).

ORDER NUMBER: _____

2. By post

Fill out this RETURNS FORM. Post back your item to us with this RETURNS FORM enclosed.

For all Australian returns, returning your online purchase by post will incur a fee of \$9.95 (AUD)

Australia Post returns label can be created through our Returns page on the POLITIX website or by visiting: <https://return.auspost.com.au/POLITIX>

For New Zealand returns, all return postage costs are at your own expense. Please address any New Zealand returns to:

Politix Online Returns
Westfield Shopping Centre
Shop 243, 277 Broadway Newmarket
Auckland NZ 1023

For international returns, all return postage costs are at your own expense. For international returns, please address your return to:

Politix Online Returns
CRG Logistics
PO BOX 4144
Sunshine West, VIC, 8438
Australia

How to fill out this RETURNS FORM:

This is your returns form. Please complete the details in the table below:

1. Order Number
2. SKU or style code (can be located on the packing slip included in this parcel or in your online invoice under the product name)
3. Item Details (product name)
4. Colour
5. Size
6. Quantity returned
7. Reason code
8. Your comments for exchange or refund

If you've received Wrong, Damaged or Faulty items

Please contact POLITIX online customer service straight away.

REASON CODE			
1	Wrong size	3	Item not as described
2	Change of mind	4	Other (please note in comment section)

SKU/STYLE	ITEM DETAILS	COLOUR	SIZE	EXCHANGE OR REFUND			
				QTY Returned	Exchange	Refund	Reason Code\Please specify reason
452700	Windsor Chino	Black	34	1	X		Incorrect size. Require size 32 (EXAMPLE ONLY)

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